

CENTRAL HEALTH INSTITUTE INC.

Key Performance Indicators for the 2016 Reporting Cycle

Private Career College and Campus Level

Private Career College / Campus Name	Ontario Student Assistance Program (OSAP) Default Rate	Graduation Rate	Graduate Employment Rate	Graduate Employment Rate in The Field of Study	Graduate Satisfaction Rate	Employer Satisfaction Rate
ALL PRIVATE CAREER COLLEGES	13.83%	77.08%	77.73%	56.24%	79.45%	91.90%
OVERALL - CENTRAL HEALTH INSTITUTE INC.	ND	94.69%	93.75%	87.50%	92.59%	100.00%
CAMPUS - CENTRAL HEALTH INSTITUTE INC., HAMILTON	ND	94.69%	93.75%	87.50%	92.59%	100.00%

SS - small sample size (fewer than 5 students)

ND - no applicable data

OSAP Default Rate is calculated only at the campus level

OSAP Default Rate is calculated including institutions that ceased to be registered as a private career college during the 2016 KPI reporting cycle.

CENTRAL HEALTH INSTITUTE INC., HAMILTON

Key Performance Indicators for the 2016 Reporting Cycle

Program Level

Campus / Program Name	Ontario Student Assistance Program (OSAP) Default Rate ¹ ODR = A/B	Graduation Rate GR = C/D	Graduate Employment Rate GER = E/F	Graduate Employment Rate in The Field of Study GERFS = G/F	Graduate Satisfaction Rate GSR = H/I	Employer Satisfaction Rate ESR = J/K	# of OSAP Defaults ² (A)	# of OSAP Recipients ³ (B)	# of Program Graduates ⁴ (C)	# of Program Entrants ⁵ (D)	# of Graduates Employed (E)	# of Graduates in the Labour Force (F)	# of Graduates Employed in the Field of Study (G)	# of Satisfied Graduates (H)	# of Graduates Included in GSR Calculation (I)	# of Satisfied Employers (J)	# of Employers Included in ESR Calculation (K)
ALL PRIVATE CAREER COLLEGES	13.83%	77.08%	77.73%	56.24%	79.45%	91.90%	1191	8611	23,873	30,970	9,822	12,636	7,106	14,560	18,326	772	840
CAMPUS - CENTRAL HEALTH INSTITUTE INC., HAMILTON	ND	94.69%	93.75%	87.50%	92.59%	100.00%	ND	ND	107	113	30	32	28	50	54	2	2
PROGRAM - COMMUNITY PHARMACY ASSISTANT	ND	60.00%	ND	ND	ND	ND	ND	ND	3	5	ND	ND	ND	ND	ND	ND	ND
PROGRAM - FOOD SERVICE WORKER	ND	100.00%	ND	ND	100.00%	ND	ND	ND	6	6	ND	ND	ND	2	2	ND	ND
PROGRAM - NACC PSW 2015	ND	ND	SS	SS	100.00%	ND	ND	ND	ND	ND	SS	SS	SS	6	6	ND	ND
PROGRAM - PERSONAL SUPPORT WORKER (FT 21 WEEKS)	ND	100.00%	See combined program results below	See combined program results below	See combined program results below	See combined program results below	ND	ND	63	63	See combined program results below	See combined program results below	See combined program results below	See combined program results below	See combined program results below	See combined program results below	See combined program results below
PROGRAM - PERSONAL SUPPORT WORKER (PT 69 WEEKS)	ND	86.96%	See combined program results below	See combined program results below	See combined program results below	See combined program results below	ND	ND	20	23	See combined program results below	See combined program results below	See combined program results below	See combined program results below	See combined program results below	See combined program results below	See combined program results below
PROGRAM - PERSONAL SUPPORT WORKER (COMBINED FT 21 WEEKS AND PT 69 WEEKS)	See program results above	See program results above	100.00%	92.31%	90.91%	100.00%	See program results above	See program results above	See program results above	See program results above	26	26	24	40	44	2	2
PROGRAM - PERSONAL SUPPORT WORKER (P/T)	ND	93.75%	100.00%	100.00%	100.00%	ND	ND	ND	15	16	2	2	2	2	2	ND	ND

SS - small sample size (fewer than 5 students)

ND - no applicable data

¹ Calculated including institutions that ceased to be registered as a private career college during the 2016 KPI reporting cycle.

² Number of 2013-2014 OSAP recipients who did not receive OSAP funding in 2014-15 and who were in default of their OSAP loan repayment as of July 2016.

³ Number of 2013-2014 OSAP recipients who did not receive OSAP funding in 2014-15.

⁴ Program Graduates are former students who have met all academic and practical requirements of an approved vocational program approved by the Superintendent.

⁵ Students who withdrew from a program within the Grace Period (25% of the program duration to a maximum of eight weeks) are not counted as Program Entrants.